



REGISTRATION, PAYMENT & REFUND POLICY

2024 SPRING HOCKEY TOURNAMENT

Overview

Golden Glide Hockey offers all levels of hockey players the opportunity to improve their on-ice skills along side some of hockey's most innovative instructors. Valuing excellence, integrity and respect, we aim to instil a passion for hard work and the love for the sport. Our team is committed to creating an environment that is both fun and competitive.

Before registering for our Spring Hockey Tournament, we understand that you may have some questions. This **Registration, Payment & Refund Policy** has been drafted to ensure you have all the information that you need, prior to registering.

We look forward to welcoming you to our hockey community!

How do payments work and when are they due?

- Payment for the 2024 Spring Hockey Tournament is due based on the following payment schedule, which includes a **non-refundable deposit** and a **final payment**. At this time, payment via e-transfer, cheque and VISA/MasterCard will be accepted.
 - **Non-Refundable Deposit:** A Non-Refundable Deposit is due at the time of registration to secure your spot in the tournament.
 - **Final Payment:** Final Payment is due thirty (30) days prior to the start of the tournament (**Wednesday, April, 24, 2024**). If there's still capacity for your team to register in the tournament with less than thirty (30) days until the start date, Final Payment will be due with Deposit at the time of registration.

How can I ensure my team has been confirmed?

- Entry into the tournament is reserved for teams that have completed the registration process and deposit payment. Your spot will unfortunately not be held otherwise.
- Teams will not be placed into the tournament schedule if:
 - There are no longer any available spots in the tournament prior to receipt of your team's registration and deposit.
 - Final payment from your team was not received by Wednesday, April 24, 2024 (30 days prior to the tournament start date).
 - At the tournament staff's discretion, the skill level of the team is not commensurate with the skill level of the other teams in the tournament.

What happens if I need to cancel my registration?

- We understand that plans can change, and we are pleased to provide you with options in the event of a cancellation, after registration.

- More than 30 days prior to the first scheduled date of the tournament (**before Wednesday, April 24, 2024**)
 - The Non-Refundable Deposit will be converted to a credit, which can be applied toward a future GGH event. This portion of the payment is non-refundable.
 - Any monies paid in addition to the non-refundable deposit will automatically be converted into a credit and can be refunded, upon request.
- 30 days or less from the first scheduled date of the tournament (**Wednesday, April 24, 2024 and thereafter**)
 - Unfortunately, cancelled registrations made 30 days or less from the first scheduled date of the tournament will not be eligible for a credit or refund.

What happens if Golden Glide Hockey needs to cancel the Tournament?

- If the 2024 Spring Hockey Tournament is cancelled at the discretion of GGH, you will have the choice of maintaining a credit or requesting a refund for all monies paid relating to the tournament.

How can I request a religious exemption for my team?

- Golden Glide Hockey is committed to offering religious accommodations to those teams who may have need, based on the following requirements:
 - A team's representative must provide the specific dates, with exact times where a religious exemption is being requested.
 - The request is to be made in writing to hockey@goldenglidehockey.com
 - The religious exemption request must be made before **Wednesday, April 24, 2024** (more than 30 days prior to the first scheduled date of the tournament).
 - A team's Non-Refundable Deposit must have been received before a religious exemption will be considered.

How do I register? Who can I contact with additional questions?

- Visit the Tournament page on our website:
[Spring Hockey Tournament in Toronto 2024 | Golden Glide Hockey](#)
- Call or text us at 416-707-4951
- Email us at hockey@goldenglidehockey.com